

JCMH Spirit



JACKSON COUNTY
Memorial Hospital



ANNUAL REPORT • 2010

LETTER FROM THE PRESIDENT

Much has happened at Jackson County Memorial Hospital (JCMH) since our last report. The pace of change picked up in 2007 with the completion of the North Campus on Tamarack Road. The buildings for JCMH Home Care & Hospice and the retail store for Home Health Products opened in November of that year. Those new facilities joined the JCMH Counseling Center and Tamarack Assisted Living Center already in practice on Tamarack Road.

The JCMH Pediatric Clinic and the Sleep Lab opened on the hospital campus in 2007. JCMH began the Hospitalist program in 2008, employing two Internal Medicine physicians to care for hospitalized inpatients. Also in 2008, the Bedside Medication Verification, a barcode system for accurately dispensing patient medications, was implemented throughout the hospital.

The physician practices of the Main Street Family Medical Clinic were acquired by JCMH followed by the grand opening of The Cancer Centers of Southwest Oklahoma in September 2008. Ground breaking and construction on the new JCMH Medical Office Building began early in 2009.

The vision for Jackson County Memorial Hospital is to be the hospital of choice for people in Altus and in all of Southwest Oklahoma and North Texas. At JCMH we believe we provide the best healthcare that is available in our region. While we continue to recruit physicians and specialties most needed for our patients, we remain focused on the excellent resources we have before us.

Our most prized resource is the JCMH employees who give their best for you everyday. They are the heart of this hospital who care deeply and passionately for our patients.

This is my hospital. This brand statement was chosen so that it could be strongly embraced by the staff of the hospital, our patients, and the community we serve. We want to communicate with a clear, strong, powerful voice how all of these groups are connected through the hospital, and we want the words and images to resonate with a momentum and a sense of empowerment – a pride and ownership – so that everyone can truly feel that they play a part in the continuing growth and strength of the hospital and our community.

The following pages will give you a glimpse of recent happenings at JCMH. As we move forward into a new era of patient care, Jackson County Memorial Hospital continues to be the center of healing and caring for so many people in so many communities. This is my Hospital.

William G. Wilson
President & Chief Executive Officer



CANCER CENTERS OF SOUTHWEST OKLAHOMA

Jackson County Memorial Hospital was selected as winner of the Oklahoma Nonprofit Excellence Awards' 2009 George Kaiser Family Foundation Finalist Award for Health Services-Large for its development of the Cancer Centers of Southwest Oklahoma with partner hospitals Comanche County Memorial Hospital in Lawton and Duncan Regional Hospital in Duncan.

The awards ceremony took place April 25, 2009 in Tulsa, Oklahoma. The Oklahoma Center for Nonprofits operates from locations in both Oklahoma City and Tulsa.

With the Cancer Center on the JCMH campus in operation since September 2008, cancer patients receive routine treatments of radiation and chemotherapy.

“The availability of this level of comprehensive cancer care is phenomenal to the rural areas we serve,” explained Lane Hooton, Chief Operating Officer of the Cancer Centers of Southwest Oklahoma. “In my weekly travels between Lawton, Duncan and Altus, I see so many people receiving treatment in their home town, it reinforces the great need it has met.”

The three cancer centers provide state-of-the-art cancer care with an exceptional staff of Medical and Radiation Oncologists, Registered Nurses, Radiation Therapists and a Clinical Nurse Specialist.



THE JCMH CAMPUS OF THE CANCER CENTERS OF SOUTHWEST OKLAHOMA.



NADIM NIMEH, M.D.,
MEDICAL DIRECTOR/
MEDICAL ONCOLOGIST/
HEMATOLOGIST



MANAL ROBIN-HANNA, M.D.,
MEDICAL ONCOLOGIST/
HEMATOLOGIST



JORGE FRANK, M.D.,
MEDICAL ONCOLOGIST/
HEMATOLOGIST



WINONA MACKEY, M.D.,
RADIATION ONCOLOGIST/
HEMATOLOGIST



JAMES ZIEGLER, M.D.,
RADIATION ONCOLOGIST/
HEMATOLOGIST



RADIATION THERAPIST, MEGAN PORTER



WILLIAM G. WILSON, PRESIDENT AND CHIEF EXECUTIVE OFFICER OF JCMH (SECOND FROM RIGHT) ACCEPTS THE GEORGE KAISER FAMILY FOUNDATION FINALIST AWARD FOR HEALTH SERVICES – FROM MEMBERS OF THE OKLAHOMA NONPROFIT EXCELLENCE AWARDS SELECTION COMMISSION.

EDUCATIONAL PARTNERS

Of the many health care professionals providing care at Jackson County Memorial Hospital (JCMH), many are mentors to students who spend time at JCMH as part of their educational curriculum. JCMH is an on-site location for several health care disciplines from area colleges and universities.

According to William G. Wilson, President and Chief Executive Officer at JCMH, “For many years, JCMH has been a training site for fourth-year medical students from the University of Oklahoma Health Sciences Center in Oklahoma City and the Oklahoma State University Medical Center in Tulsa.”

“We have been fortunate to have a number of medical residents from the OU College of Medicine Family Practice residency program in Lawton train at JCMH as well.” During the month of March, Dr. Maryna Roberts completed an elective course on hospital inpatient care. The supervising physicians were Dr. Mihanni and Dr. Abuelshar, Hospitalists at JCMH.

The Family Practice Residency program through OU College of Medicine has three locations, Oklahoma City, Enid and Lawton. The residents from the Lawton program spend several weeks at JCMH during their individual training programs. Residents train with sponsoring physicians. Dr. Randy Sheets of Altus is the liaison for the OU College of Medicine Lawton residency program.

Medical residents are medical school graduates who are completing training in their field of specialty.

Familiar sights at Jackson County Memorial Hospital are students from the Registered Nurse and Radiological Technology programs at Western Oklahoma State College and Licensed Practical Nursing students from Southwest Technology in Altus. Vernon College in Vernon, Texas, also uses JCMH as a clinical site for its RN and LPN students.

“We feel we provide an excellent learning experience for students in many healthcare disciplines,” stated Wilson. “As our health care services have grown, so have the number of programs that utilize our hospital and clinicians for their students’ training and education.” Explained Wilson, “We have a long-standing relationship with Western Oklahoma State College and Southwest Technology in Altus.” “These programs are a vital resource to our hospital’s nursing and radiology staffing.”

The list of colleges, universities and technology programs that participate in clinical on-site training at JCMH is lengthy and comprehensive. In addition to medical and nursing students, pharmacy students, radiation technology students, health information, surgical assistants, physical, occupational and speech therapists, dietitians and nurse anesthetists from academic programs throughout the region

receive clinical training at JCMH.

A good example is the Nurse Anesthesia program at Texas Christian University in Fort Worth, Texas, which places students at hospitals where they practice under the guidance of clinical faculty, expert physicians, and other nurse anesthetists. Anesthesia students at JCMH are supervised by the staff of Certified Registered Nurse Anesthetists in the Surgical Services department and complete a month’s rotation of intensive training.

Another long-standing program is the Southwestern Oklahoma State University College of Pharmacy program. In addition to the number of students who complete internships at JCMH, many employees in the JCMH Pharmacy are graduates of the program. Reta Bennett, Director of Pharmacy at JCMH and five other staff pharmacists, are graduates of the College of Pharmacy program at SWOSU.

“Not only are students completing certain requirements in their training, they are also working side-by-side with our best clinicians, a priceless element in an individual’s education. We are very proud to be the educational setting for these programs,” said Wilson.

CADDO KIOWA TECHNOLOGY CENTER (SWOSU)

- PHYSICAL THERAPY ASSISTANT & OCCUPATIONAL THERAPY ASSISTANT

GREAT PLAINS TECHNOLOGY CENTER IN LAWTON

- SURGICAL ASSISTANT
- RESPIRATORY THERAPY

LANGSTON UNIVERSITY

- DOCTORATE OF PHYSICAL THERAPY

OKLAHOMA CITY COMMUNITY COLLEGE

- PHYSICAL THERAPY ASSISTANT

OKLAHOMA UNIVERSITY HEALTH SCIENCES CENTER

- DOCTOR OF MEDICINE
- PHARMACY
- PHYSICAL THERAPY
- OCCUPATIONAL THERAPY
- SPEECH THERAPY
- BACHELOR AND MASTER OF SCIENCE IN NURSING
- OKLAHOMA UNIVERSITY COLLEGE OF MEDICINE FAMILY PRACTICE RESIDENCY PROGRAM

OKLAHOMA STATE UNIVERSITY MEDICAL CENTER IN TULSA

- DOCTOR OF OSTEOPATHY

OKLAHOMA STATE UNIVERSITY

- SPEECH THERAPY
- NUTRITION AND DIETETICS

SOUTHWESTERN OKLAHOMA STATE UNIVERSITY

- PHARMACY
- HEALTH SCIENCES
- HEALTH ADMINISTRATION
- HEALTH INFORMATION MANAGEMENT

SOUTHWEST TECHNOLOGY CENTER IN ALTUS

- CERTIFIED NURSE ASSISTANT
- LICENSED PRACTICAL NURSE
- LABORATORY PHLEBOTOMY

TEXAS CHRISTIAN UNIVERSITY

- NURSE ANESTHESIA

UNIVERSITY OF CENTRAL OKLAHOMA

- SPEECH LANGUAGE PATHOLOGY

VERNON COLLEGE

- ASSOCIATE DEGREE IN NURSING
- LICENSED VOCATIONAL NURSING

WESTERN OKLAHOMA STATE COLLEGE

- ASSOCIATE DEGREE IN NURSING
- RADIOLOGICAL TECHNOLOGY

WICHITA FALLS FAMILY PRACTICE RESIDENCY PROGRAM

- AN AFFILIATION OF THE UNIVERSITY OF TEXAS
- SOUTHWESTERN MEDICAL CENTER OF DALLAS

FAST ACTION

If a patient's condition begins deteriorating rapidly, the Fast Action Support Team (FAST) is called to respond. This team of hospital professionals responds quickly to patients experiencing sudden changes in their condition. The team is made up of experienced ICU Nurses, Respiratory Therapists, Registered Nurse Supervisors, Emergency Department physicians and other specialists.

The FAST Team's intervention brings a much higher survival rate than the traditional Code Blue. The difference is having immediate intervention before a patient reaches the critical level.

Calls for the FAST Team are made by the nursing or medical staff or by the patient's family; whenever signs exist that a patient's condition is deteriorating. "Empowering family members to make the call if concerned about the patient's condition has brought about tremendous patient outcomes," explained Becky Braddock, Nurse Manager. "We provide quicker responses that result in greater survival rates."



BECKY BRADDOCK, RN, ICU NURSE MANAGER, FAST TEAM MEMBER

Becky Braddock is a Registered Nurse at JCMH and was a proponent of enacting the FAST team at JCMH. The FAST Team has been in place at JCMH since 2007 with new attention focused on family education and empowerment.

BEDSIDE MEDICATION VERIFICATION

To remain a leader in patient safety and quality, JCMH implemented new technology, known as BMV, for the elimination of medical errors in 2008.

BMV stands for Bedside Medication Verification and utilizes barcode technology for the administration of medications to the patient. "Less than 10% of hospitals in the country currently employ this technology," says Kay Bolding, RN, MS, Vice President of Patient Care Services. "We believe that by utilizing this system we can decrease the number of adverse medication events that occur in our facility." "While adverse medication events are something we work hard to prevent, they happen in this hospital and every hospital in the country. Our position is to do something about it by utilizing the technology available to us."

The BMV system utilizes barcode scanners, very similar to what you see in a department store, to verify that the right patient is receiving the right medication. The nurse has access to other important information at the time of administration including lab values and drug interaction data. This further allows the nurse to protect the patient from potential adverse events.

This is win-win for both the patient and the clinical staff. Most adverse drug events happen not by the fault of one person but by the failure of a system or a process that functions incorrectly. A very small percentage of errors occur due to the mistake of a single individual.

The total investment value of the BMV system was roughly \$350,000.



SHELLEY SIMMONS, RN, THIRD FLOOR NURSE MANAGER

JCMH IS PREPARED TO CARE

Be prepared. Wise words for most every situation. And nothing is truer than a hospital being prepared for a disaster, whether natural or manmade. Jackson County Memorial Hospital is focused on safety and Disaster Preparedness and includes key players from the community in its operations plan.

JCMH follows the National Incident Management System (NIMS) and utilizes the Hospital Incident Command System (HICS). Every hospital supervisor, department head and Executive Management Team member is trained through the various Center for Domestic Preparedness courses. It is designed as a one-system approach to incident management—one system to manage any emergency or disaster situation.

With training and education for patient safety and disaster preparedness a priority, JCMH sends teams of staff members to the Center for Domestic Preparedness training at Anniston, Alabama each year for specialized training in hospital management during emergency/disaster situations. The training is a five-day, comprehensive leadership course designed to provide clear guidance regarding what hospitals and communities must do to mitigate, prepare for, and respond to such situations.

JCMH has in place an Emergency Operations Planning Committee (EOPC), a hospital-wide interdisciplinary committee that includes leadership positions of the hospital. It meets monthly and reviews and maintains the hospital's Emergency Operations Plan.

Additionally, the Chief Operating Officer, the Director of Plant Operations and the Environmental Health and Safety Officer represent JCMH on the Local Emergency Planning Committee (LEPC) that JCMH hosts every other month. Key organizations from the community including staff from the City of Altus, Emergency Medical Services, Jackson County and Altus Air Force Base representatives are members of the Local Emergency Planning Committee.

A Mass Immunization Prophylaxis Strategy (MIPS) exercise was conducted in April 2009 in coordination with the City of Altus and Altus Air Force Base. The drill tested communication abilities within the hospital and across community organizations.

Under the leadership of Jackie Dickerson, Environmental Health & Safety Officer, and Cheryl Simco, RN, Nurse Manager of the Emergency Department, a grant proposal was submitted to the Oklahoma State Department of Health and its Hospital Preparedness Program. JCMH was awarded a grant of \$59,000 and now has even more safeguards in place to protect and care for our community if a disaster were to strike.

Evacu-sleds and Evacu-chairs were purchased with the grant. These devices are kept on patient floors and used during a disaster to evacuate non-mobile patients when normal procedures are challenged by the situation. A portable generator to be used in the Emergency Department was purchased with funds from the state grant.

Other hospitals throughout the state use JCMH Emergency Operations Plans as models and JCMH participates not only in community but in state-wide emergency and disaster education and training. JCMH considers itself a leader in the state and nation-wide effort of Disaster Preparedness.



CHERYL SIMCO (LEFT) AND JACKIE DICKERSON DEMONSTRATE A NEW EVACU-CHAIR TO EVACUATE PATIENTS DURING AN EMERGENCY SITUATION.

CHAPLAINS

The work of a hospital chaplain is *to be present*. Offering spiritual support alongside physical healing is the special ministry hospital chaplains bring. With patients and families facing unexpected circumstances, spiritual guidance can be a welcomed comfort.

Chaplains Sue Smaaland and Erin Martinez provide that guidance at Jackson County Memorial Hospital. Chaplain Sue spends her days visiting patients and families inside the hospital while Chaplain Erin provides spiritual guidance for patients and families receiving JCMH Hospice care.

Each chaplain has her own unique ministry and own unique way of touching those with whom she interacts. "Patients in the hospital can be frightened, scared and unsure. I want to give them reassurance." She continues, "The spiritual aspect of our being is an important part of our total wellness. People want to be whole and I am here to help them."

The Hospice environment is quite different than a hospital setting. Hospice patients are typically at home and in varying stages of a chronic or terminal illness. The Hospice concept itself is death with dignity in familiar surroundings and the Hospice chaplain walks that final journey with the patient and their family.

"It's amazing, really," explains Chaplain Erin, "how death is a very natural stage of our lives." "I've learned so much from people in their final moments; being with them and their families until the very end."

Both the hospital and hospice chaplaincy programs provide services to people of all faiths. They coordinate information with a patient's primary pastor or priest and respect those patients who are not comfortable receiving chaplain visits. They have also been a source to countless hospital and hospice employees.

Four volunteer chaplains assist Chaplain Sue: The Reverend Kevin Baker, The Reverend Ken Lyles, The Reverend Thomas Wyatt and The Reverend Alicia Giron. Each provides chaplain services one or two days a week. The Reverend George Lupton is a volunteer chaplain for JCMH Hospice. He makes calls and visits to Hospice patients and families.



JCMH CHAPLAINS, ERIN MARTINEZ AND SUE SMAALAND (PICTURED FROM LEFT TO RIGHT) ARE BOTH LICENSED, ORDAINED MINISTERS AND HAVE SPECIAL TRAINING IN HOSPITAL MINISTRY.

AUXILIARY VOLUNTEERS

Jackson County Memorial Hospital volunteers are courteous, competent and committed, the three c's of volunteering. A volunteer can be a much-needed friendly face to ease anxiety that can accompany a hospital stay and often is the first person a visitor or patient encounters at the hospital.

Fifty-three men and women volunteer in the various service areas throughout the hospital: The Information Desk, Snack Bar, Gift Shop and the Intensive Care Unit/Operating Room waiting area. Monies generated from the Gift Shop and Snack Bar are used for major equipment purchases and donations to hospital projects. The Auxiliary is under the leadership of Mary Drake, President; Janet Keenum, Vice President and Barbara Smith, Secretary Treasurer.

The outstanding men and women of the JCMH Auxiliary provided 14,739 volunteer hours in 2008. The Auxiliary is always recruiting courteous, competent and committed people to serve our patients, visitors and hospital employees. Call Betty Onan, Director of Auxiliary Volunteers, at 379-5767 and learn how you can make a difference at Jackson County Memorial Hospital.



VOLUNTEERS PICTURED (LEFT TO RIGHT) ARE JANET KEENUM, RUTH FOX, MARY DRAKE AND EDNA COWLEY.

COMMUNITY

The Jackson County Free Health Clinic opened in 2004. The clinic serves individuals from Jackson County who are without insurance coverage, Medicare or Medicaid. The clinic is held the second and fourth Thursday of each month inside the Jackson County Health Department. The Health Department provides the space after they close their regular business day.

The free health clinic operates solely with volunteer workers and from private donations. Physicians, nurses, pharmacists and other professionals volunteer at each clinic. The JCMH Health Care Corporation supports the clinic with an annual \$12,000 grant. Private donations from individuals and churches throughout the community also help to support the monthly clinics. Local restaurants provide food for the volunteer workers; many arrive to volunteer after working a full day at their regular jobs.

Each clinic averages about 67 patients. Sixteen hundred patients were seen in 2008. Dr. Randy Sheets is the chair of the Jackson County Free Health Clinic and was the motivating factor for its creation in 2004. Jimmie Ewing is the Volunteer Clinic Director. Donations are encouraged to keep the clinic in operation and volunteers, especially nurses, are always needed. Donations may be mailed to the Jackson County Free Health Clinic at P.O. Box 419, Altus, OK 73522.



MANY HOSPITAL EMPLOYEES VOLUNTEER AT THE FREE HEALTH CLINICS HELD TWICE EACH MONTH. PAULA HAAS IS A PHARMACY TECHNICIAN AT JCMH. SHE IS A DEDICATED WORKER AT THE FREE HEALTH CLINIC WHERE SHE VOLUNTEERS IN THE CLINIC'S VOLUNTEER PHARMACY.

PAM LOOK 2008 EMPLOYEE OF THE YEAR



SUPERVISOR, FOOD AND NUTRITION SERVICES

STEVE ROACH 2009 EMPLOYEE OF THE YEAR



RN, RADIOLOGY DEPARTMENT

JCMH ACTIVE MEDICAL STAFF

ANESTHETISTS

- HOLLY REGISTER, CRNA
- MARK VADNEY, CRNA
- JESSIA POE, CRNA
- JOHNNY SACCO, CRNA
- MARK WATERMAN, CRNA
- BRIAN KNIGHT, CRNA
- NICOLE NELSON, CRNA

JCMH MANGUM FAMILY PRACTICE

- DAVID CALEY, M.D.
- JEANIE LOPER, M.D.

EMERGENCY MEDICINE

- ROY GODDARD, D.O.
- N. DALE ANDERSON, D.O.
- ROBERT WORDEN, D.O.

JCMH FAMILY PRACTICE

- JOHN ROOT, M.D.
- ABDALLAH DAWOOD, M.D.
- PATRICK FELICITAS, M.D.

FAMILY PRACTICE

- NOBLE BALLARD, M.D.
- CHARLES CARTER, M.D.
- RANDY SHEETS, M.D.
- ANGELIA ANDREWS, M.D.
- JAMIE HOKETT, M.D.
- MELINDA POWERS, D.O.
- JOHN TRAN, M.D.

GENERAL/VASCULAR SURGERY

- JOHN GLASGOW, M.D.
- RICHARD KATSERES, M.D.

HOSPITALISTS - INTERNAL MEDICINE

- ADDI ABUELSHAR, M.D.
- ASHRAF MIHANNI, M.D.

OBSTETRICS/GYNECOLOGY

- PAMELA HYDE, D.O.
- JULIA RIVERA, M.D.
- NICHOLAS VIYUOH, M.D. - 2010
- TRACY BURTON, D.O. - 2010
- AMBER BECKER, R.N.P.

INTERNAL MEDICINE

- JOE LEVERETT, M.D.
- WILLARD PEREZ, M.D.
- SHERRY ROLES, D.O.

NEUROLOGY

- JUAN VILLZAON, M.D.

PATHOLOGY

- REBECCA SAGER, M.D.
- JOY SNELL, M.D.

UROLOGY

- M. GEORGE ZAKHARY, M.D.

OPHTHALMOLOGY

- KAMRAN MASSOUMI, M.D.

ORTHOPEDIC SURGERY

- MARTIN HULLENDER, M.D.
- TOM SHURLEY, M.D.
- J. RYAN GALLAGHER, M.D.
- GREGORY PICKETT, D.O.

ONCOLOGY

- NADIM NIMEH, M.D.
- MANAL ROBIN, M.D.
- JORGE FRANK, M.D.

PSYCHIATRY

- WALLACE HELLER, M.D.
- LISA RIGGS, M.H.N.P.

PEDIATRICS

- SAM EL-TAKECH, M.D.
- KANDI CUMMINGHAM, R.N.P.
- WAYNE MERBECK, M.D. AAFB
- KRISTEN BRUNO, M.D. AAFB

RADIOLOGY

- JAMES NEWMAN, M.D.
- DREW CASTLEBERRY M.D.

RADIATION ONCOLOGY

- JAMES ZEIGLER, M.D.
- WINONA MACKEY, M.D.

NEW MEDICAL OFFICE BUILDING

Ask anyone involved in the medical practices of the JCMH Pediatric Clinic and Women's Health Associates and they will tell you in one word their description: "space." The fully-functioning and spacious clinic is modern and convenient to everyone involved: practitioner, patient and staff.

Both practices have recently moved to their new location at the corner of East Broadway and South Park Lane on the hospital campus, and both practices have received the same reaction and thank you's from patients and staff.

Dr. Sam El-Takech is a board certified pediatrician at The JCMH Pediatric Clinic along with Kandi Cunningham, an Advanced Registered Nurse Practitioner. The JCMH Pediatric Clinic was previously housed inside Jackson County Memorial Hospital on the first floor of the South Tower. Women's Health Associates, with Dr. Pamela Hyde and Dr. Julia Rivera, was previously located on the second floor of the Medical Office Building on Park Lane. Two additional board-certified physicians in obstetrics and gynecology will join Women's Health Associates in 2010.

With room to grow, the new building will add Women's Imaging in 2010. It will offer a full-range of imaging services including digital mammography, bone density, and OB ultrasounds.



THE JCMH PEDIATRIC CLINIC AND WOMEN'S HEALTH ASSOCIATES LOCATION AT EAST BROADWAY AND SOUTH PARK LANE.

HOSPITAL OPERATIONS BENEFIT THE COMMUNITY

CHART COMMUNITY BENEFIT REPORT

COMMUNITY BENEFIT OPERATIONS

FINANCIAL AND IN-KIND CONTRIBUTIONS

SUBSIDIZED HEALTH SERVICES

HEALTH PROFESSIONS EDUCATION

COMMUNITY HEALTH IMPROVEMENT SERVICES

UNPAID COST OF MEDICAID

COMMUNITY BUILDING ACTIVITIES

FISCAL YEAR JULY 1, 2008 THROUGH JUNE 30, 2009

TRADITIONAL CHARITY CARE

■ TRADITIONAL CHARITY CARE	\$1,004,452
■ UNPAID COST OF MEDICAID	552,648
■ COMMUNITY HEALTH IMPROVEMENT SERVICES	15,645
■ HEALTH PROFESSIONS EDUCATION	59,668
■ SUBSIDIZED HEALTH SERVICES	9,375
■ FINANCIAL AND IN-KIND CONTRIBUTIONS	18,249
■ COMMUNITY BUILDING ACTIVITIES	3,863
■ COMMUNITY BENEFIT OPERATIONS	1,576

**TOTAL
COMMUNITY
BENEFIT
\$1,869,824**

EMPLOYEE DEMOGRAPHICS

	2009	2008	2007
FULL-TIME	622	625	598
PART-TIME	100	84	91
PER DIEM	96	92	102
RELIEF	6	0	1
FULL-TIME TEMP	0	0	1
PART-TIME TEMP	0	2	0
MALE	167	156	156
FEMALE	657	647	637
AVERAGE AGE	41	40	40
AVERAGE LENGTH OF SERVICE	5.83	5.59	5.42

RACE	TOTAL EMPLOYED	MALE	FEMALE
AMERICAN/ ALASKA INDIAN	10	3	7
ASIAN	10	1	9
BLACK	26	5	21
BLACK/ AFRICAN AMERICAN	12	4	8
HAWAIIAN ISLAND	3	0	3
HISPANIC	48	12	36
HISPANIC LATINO	21	5	16
TWO OR MORE	13	5	8
WHITE	669	120	549

DISCHARGES, OUTPATIENTS, ED VISITS

	INPATIENTS	OUTPATIENTS	ED VISITS	OUTPATIENTS SURGERIES	INPATIENTS SURGERIES	BIRTHS
2007	6,150	34,667	18,967	1,867	1,558	543
2008	6,149	34,696	20,688	2,219	1,565	605
2009	5,604	34,501	19,958	2,268	1,441	541

JACKSON COUNTY MEMORIAL HOSPITAL
 & JCMH HEALTH CARE CORPORATION
AUDITED BALANCE SHEET

	2008	2007
ASSETS		
TOTAL ASSETS	\$ 76,239,920	\$ 65,908,341
LIABILITIES		
TOTAL LIABILITES	\$ 31,345,522	\$ 28,405,803
NET ASSETS	\$ 44,894,398	\$ 37,502,538

JACKSON COUNTY MEMORIAL HOSPITAL
 & JCMH HEALTH CARE CORPORATION
COMBINED REVENUE & EXPENSE

	2008	2007
OPERATING REVENUES	\$ 73,010,349	\$ 68,445,002
OPERATING EXPENSES		
SALARIES & WAGES	\$ 29,187,927	\$ 26,634,405
EMPLOYEE BENEFITS	\$ 7,182,847	\$ 6,675,210
SERVICES & FEES	\$ 7,163,642	\$ 6,441,373
SUPPLIES & EXPENSE	\$ 18,859,855	\$ 17,923,720
DEPRECIATION/AMORTIZATION	\$ 3,397,918	\$ 3,243,489
TOTAL OPERATING EXPENSES	\$ 65,792,189	\$ 60,918,197
NONOPERATING REVENUE(EXPENSE)	\$ (238,590)	\$ (525,044)
OTHER CAPITAL GIFTS	\$ 412,290	\$ 139,409
SPECIAL ITEM - COST REPORT (PRIOR YEARS)		(1,321,441)
NET PROFIT	\$ 7,391,860	\$ 5,819,729